

TERMS AND CONDITIONS

Benefits apply only for Guest(s) with a reservation at a Vidanta Resort (hereafter the “Resort”) through Intercambios Internacionales de Vacaciones, S.A. de C.V. Benefits are non-transferrable, non-cumulative with other benefits, promotions, discounts and/or certificates; none of the benefits shall be redeemable for cash or other goods.

1. RESORT FEE:

The cost of the Resort Fee is dependent on the destination and the type of unit reserved. It is a rate per stay per reservation. Resort fee amounts are listed below.

For Nuevo Vallarta and Los Cabos:

- The mandatory resort fee per hotel unit (Master Room), per stay is \$250.00 (Two hundred and fifty U.S. dollars*).
- The mandatory resort fee per one bedroom Suite (1B), per stay is \$400.00 (Four hundred U.S. dollars*).
- The mandatory resort fee per two-bedroom Suite or any larger unit (2B or more), per stay is \$550.00 (Five hundred and fifty U.S. dollars*).

For Riviera Maya, Puerto Vallarta, Puerto Peñasco, Acapulco and Mazatlán:

- The mandatory resort fee per hotel unit (Master Room), per stay is \$150.00 (One hundred and fifty U.S. dollars*).
- The mandatory resort fee per one bedroom Suite (1B), per stay is \$300.00 (Three hundred U.S. dollars*).
- The mandatory resort fee per two-bedroom Suite or any larger unit (2B or more), per stay is \$450.00 (Four hundred and fifty U.S. dollars*).

**Amounts are established in US Dollars (legal currency in the United States of America). Amount may be paid in Mexican pesos according to the exchange rate published by the Mexican National Bank (Banxico) at the Diario Oficial de la Federación, in the date of payment of the resort fee.*

2. WELCOME COCKTAIL:

One complimentary welcome cocktail per person registered to the unit booked, given at check-in. Non-alcoholic beverages are available for minors.

3. GYM ACCESS:

The primary guest and their companion(s) (registered at the unit) may have access to the Gym facilities located at the Resort. Gym facilities vary upon the different Resort brands.

4. HOUSEKEEPING SERVICES:

Daily basic room housekeeping service during the stay. Kitchen cleaning does not apply.

5. INTERNAL RESORT TRANSPORTATION¹:

The Internal transportation at the Resort consists in established short and schedules routes among the different areas at the Resort in special transportation vehicles.

6. VIDANTA GOLF COURSE TRANSPORTATION²:

The transportation service to the Vidanta Golf Course consists in round trip from the Resort to the Vidanta Golf Course and back from Vidanta Golf Course to the Resort through special vehicles in pre-established and scheduled routes.

7. WI-FI SERVICE³:

Free Basic Wi-Fi service available at the room, with a maximum of 3 (three) electronic devices such as smartphones, tablets, personal computers, etc.

8. ACCESS TO EXCLUSIVE WORLD-CLASS ENTERTAINMENT EXPERIENCES⁴:

Primary guest and their companion(s) will receive access to Santuario, an indoor-outdoor entertainment pavilion which offers a nightly lineup of acts.

9. ADDITIONAL SERVICES:

The following additional services will be available for the primary guest and their companion(s):

- Daily local newspaper⁵.
- Free local and unlimited phone calls (excluding mobile phones or 800 numbers).
- Free Valet Parking service⁶.
- Room safety box.
- Free access to beautiful tennis courts⁷.
- Spa services 10% discount⁸.
- 2x1 Relaxing Massage at Spa⁹.

10. CHARGES NOT INCLUDED IN THE RESORT FEE:

The amount established as Resort Fee does not include the payment of the following taxes: Lodging Tax (“*Impuesto Sobre Hospedaje ISH*”) at any of the Vidanta Resorts; and in the case of the Vidanta Riviera Maya Resort the Environmental Sanitation Right (“*Derecho de Saneamiento Ambiental*” *DEERSAN*) tax. Payment of the taxes, as well as all charges for additional services contracted during your stay at the Resort must be settled at the time of check-out.

All names and trademarks mentioned herein are considered intellectual property are protected under Mexican intellectual property laws and are used under license or legal authorization. Any benefits contained herein constitutes or may be construed as an offer to sell or a solicitation of an offer to buy timeshare, hosting rights or any other product or service and does not modify or form part of any contract for lodging rights. All of the above services are provided in Mexico, and any matter related to these terms and conditions, the benefits included, or the provision of the mentioned services shall be governed by applicable Mexican laws and the courts of Guadalajara, Jalisco México, will have exclusive jurisdiction.

1. Service only available at Acapulco, Guerrero; Nuevo Vallarta, Nayarit, and Riviera Maya, Quintana Roo, Resorts.
2. Service only available at Los Cabos, Baja California Sur Resort.
3. Service only available at Acapulco, Guerrero; Puerto Peñasco, Sonora; Los Cabos, Baja California Sur; Puerto Vallarta, Jalisco; Nuevo Vallarta, Nayarit and Riviera Maya, Quintana Roo Resorts.
4. Service available at Nuevo Vallarta, Nayarit Resort Resort.
5. Service only available at Acapulco, Guerrero; Puerto Peñasco, Sonora; Puerto Vallarta, Jalisco; Nuevo Vallarta, Nayarit and Riviera Maya, Quintana Roo Resorts.
6. Service only available at Los Cabos, Baja California Sur and Puerto Peñasco, Sonora Resorts.
7. Service only available at Los Cabos, Baja California Sur Resort.
8. Service only available at Acapulco, Guerrero and Puerto Peñasco, Sonora Resorts.
9. Service only available at Mazatlán, Sinaloa Resort.